

## **Annex No. 1 – Information on the Right of Withdrawal from the Sales Agreement**

### **Statutory right of withdrawal from the Sales Agreement**

You have the right to withdraw from the concluded Sales Agreement within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day:

1. on which you acquired possession of the goods or on which a third party other than the carrier and indicated by you acquired possession of the goods, or in the case of a contract relating to multiple goods ordered by you in one order and delivered separately – the day on which you acquired possession of the last good, batch or part;
2. on which a third party other than the carrier and indicated by you acquired possession of the last good, batch or part, if the contract concerned the transfer of ownership of multiple goods delivered separately, in batches or in parts.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from the Sales Agreement by means of an unequivocal statement, using any form of contact, in particular via:

- a. traditional mail at the address: ul. Brzezińska 8 A, 44-203 Rybnik;
- b. electronic mail at the address: sklep@e-marat.pl;
- c. telephone, at the number: +48 32 49 39 039.

You may use the model withdrawal form, but this is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

### **Effects of withdrawal from the Sales Agreement**

If you withdraw from this agreement, we shall reimburse you all payments received from you, including the costs of delivery of the goods (except for the additional costs arising from your choice of a delivery method other than the least expensive standard delivery method offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed of your decision to withdraw from this agreement.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest, in the case of a sales contract for goods.

Please send back or hand over the goods to: MARAT Sp. z o.o., ul. Brzezińska 8 A, 44-203 Rybnik, without undue delay and in any event not later than 14 days from the day on which you communicated your withdrawal from this agreement to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods, i.e. the cost of shipping the Product back to the Store.

You are only liable for any diminished value of the goods resulting from the handling of the goods other than what is necessary to establish the nature, characteristics and functioning of the goods.